



Parent & Carers' Guide to **SAFEGUARDING**

Our Mission

At the Tottenham Hotspur Football Club, we believe that every child/young person has the right to experience sport in a safe environment, free from abuse and bullying.

We want all children and young people attending our sessions to get the best out of there sporting journey.

As a parent/carer, you have the right to know that the sessions that your child attends is safe and that the environment they're in is enjoyable.



What is Safeguarding?

This is the important work that we do to look after you and keep you safe from all forms of harm.

At the Tottenham Hotspur Football club, we believe that **EVERYONE** is responsible for Safeguarding.

Worried about your Child?

If you're worried about the safety of your child, it's important that you take immediate action and speak to someone:

- If you are worried about your child, please speak to a member of staff. This might be the person in charge of the session, event organizer, or you can contact a member of the Safeguarding team directly. See details overleaf.
- If a child has medical concerns that are non-urgent, you can call 111 for guidance or to make an out-of-hours GP appointment.

Worried about a member of staff or volunteer?

As a Club, we follow robust Safer Recruitment vetting practices to ensure that our staff and volunteers are safe to work with children.

- However, if your concern relates to a member of staff/volunteer's behaviour or suitability to work with and around children and young people, please contact a member of the Safeguarding Team directly.
- If you believe that a child is in immediate danger (for example, a crime is in progress), please call 999.
- If you believe that a crime has been committed, but the child is currently safe, please notify the police on 101.

Engaging in Sport can be a protective factor for children growing up in a world that increasingly presents them with new and emerging risks.

By working together, we can help ensure that all children and young people stay happy and feel safe in sport.



Spurs Safeguarding Contacts

You can email safeguarding@tottenhamhotspur.com (this email address is checked regularly between the hours of 9am and 5pm Monday to Friday.)

Head of Safeguarding & Welfare
07879 997 839

Women & Girls Safeguarding Manager
07384 818 062

Academy Safeguarding Manager
07392 080 266

Foundation Safeguarding Manager
07384 258 758

On a matchday, or at an event, please contact a steward and let them know you would like to speak to a member of our Welfare & Safeguarding team.

When you speak with us, we will:

- Listen to you and take your concerns seriously
- Get you the help that you need
- Think about who else needs to help keep you safe.

If you would prefer to talk to the Premier League Safeguarding or the FA Safeguarding teams, you can contact them:

- Football Association Safeguarding Team: safeguarding@thefa.com
- Premier League Safeguarding Team: safeguarding@premierleague.com

Other places you can get help...

ChildLine: www.childline.org.uk

Think U Know: www.thinkuknow.co.uk

Barnardo's: www.barnardos.co.uk

NSPCC: www.nspcc.org.uk

Young Minds: www.youngminds.org.uk

The PFA: www.pfa.com