



SAFEGUARDING POLICY

Safeguarding for Parents



At the Tottenham Hotspur Foundation we believe that every child/young person has the right to experience sport in a safe environment, free from abuse and bullying. Like you, we want all children and young people attending our programmes to get the best out of the activities that they are involved in. As a parent/carer, you have the right to know that the activity that your child attends is safe and that the environment they're in is enjoyable.

Our aim is to provide an excellent service across all areas – however, from time to time, things might not go as planned.

Worried about a Child or have concerns about a member of staff?

If you're worried about the safety of a child/young person taking part in an activity or have concerns about staff, it's important that you take immediate action and speak to someone:



- If your concern is about a child, first speak with the person in charge or supervising the activity who will forward your concern to the Safeguarding Manager.
- If your concern is about a member of staff, you should contact the Safeguarding Manager directly.
- If you cannot speak with someone at the time, contact the Safeguarding Team directly via email safeguarding@tottenhamhotspur.com
- Please note that your concern will be managed sensitively, and information will only be shared if it is necessary to ensure the safety of a child at risk;
- Out of hours (after 6pm and weekends): You can contact a helpline, such as the NSPCC, for advice on 0808 800 5000. However, if you think the child/young person is in immediate danger please dial 999 and report your concerns to the Police.

By working together, we can help our children and young people stay happy and safe in sport.

Safeguarding Contacts & Local Services

You can also email safeguarding@tottenhamhotspur.com (this email address is checked regularly between the hours of 8am and 6pm Monday to Friday.)

Foundation Safeguarding Manager
07384 258758

Women & Girls Safeguarding Manager
07384818062

Academy Safeguarding Manager
07392080266

Head of Safeguarding & Welfare
07879 997839

General Safeguarding Advice

Abuse can happen anywhere: in the home, in public, school, or hospital. If you have a concern about a child in the community, you can contact your local authority or a helpline (see below). If you suspect or witness abuse – report it within 24 hours.

Haringey children's care team:

**Monday to Thursday 8.45am to 5pm;
Friday 8.45am to 4.45pm**
Tel: 020 84894470

**Out of office hours, including weekends
the Emergency Duty Team**
Tel: 020 8489 0000

If a crime has been committed (non-emergency), report it to your local police on 101. In an emergency, report it to the police on 999

NHS: Call 111 for advice and guidance with medical concerns.



Emergency Services

Police/Ambulance/Fire

Call 999 to report an emergency

Police (non-emergency)

Call 101 to report a crime to local police

NHS

Call 111 when you need medical assistance or advice



NSPCC

helpline is a place adults can contact by phone or online to get advice or share their concerns about a child. Trained helpline counsellors can provide expert help, advice and support 24/7.

The service is free, and you can remain anonymous.

Call 0808 800 5000 (24 hours / free) or visit: www.NSPCC.org.uk



The Gingerbread Single Parent Helpline

supporting single parent families to live secure, happy and fulfilling lives.

Call 0808 802 0925

Relate Counselling

supporting single parent families to live secure, happy and fulfilling lives.

Call 0808 802 0925

Insight Platform

offer free and confidential information, help and advice to children and young people up to age of 21 who are living with or affected by drug or alcohol issues.

The service is open to children and young people living in Haringey.

Call 020 8493 8525 or email: insightplatform@blenheimcdp.org.uk